



IMPORTANT INFORMATION

VISA

It is the responsibility of the client to obtain their own visas.

American & Australian passport holders: Visas are required for entry into Kenya, for US\$50.00 for single entry visa. Visa applications should be submitted online via www.ecitizen.go.ke. There is also a US\$1 service charge for the online application.

Please Note:

1. Evidence of Yellow Fever vaccination is required and will be requested for entry into Kenya – please ensure you are carrying your Yellow Fever card.
2. It is a requirement of some countries that you have a validity of 6 months on your passport at the time of travel and at least 4 blank pages in order to gain entry.

MEDICAL

Please consult your General Practitioner or nearest Traveller's Medical Centre for advice on medical issues relevant to your destination. For additional information you may wish to consult the Centers for Disease Control and Prevention website – <http://wwwnc.cdc.gov/travel/destinations/list>

TRAVEL INSURANCE

It is highly recommended that all clients obtain comprehensive Travel Insurance cover. Please furnish Epic with a copy of your insurance policy prior to travel. If you require assistance in obtaining travel insurance, we recommend a company in the US called Travelex and you can make the application online – Travelex.

Policies should be checked to ensure that they include ALL medical situations, including:

- Hospitalisation
- Repatriation
- Cancellation
- Missed flight connections
- Loss of baggage and loss/breakage of valuables en-route
- Loss/breakage of valuables such as cameras (care should be taken on rough roads).

CELL PHONES

Tri-band cell phones on global roaming generally work from all major urban centres. They do not, however, work from some of the safari camps.

AIR TRANSFERS & LUGGAGE

- Baggage is limited to 33 lb per person in soft sided bags including carry-on and camera equipment. PLEASE DO NOT USE HARD CASES. This is due to the fact that bags are maneuvered in and out of light aircraft holds. As laundry is offered in all the camps there is no need for excess luggage.
- No hard suitcases and no bags with wheels can be transported as they physically cannot fit into the aircraft.

CASH & CREDIT CARDS

Any personal expenses such as purchases from the camps curio shops can be paid for with Visa and MasterCard credit cards in addition to traveler's cheques and cash. There is no need to have local currencies on hand. US dollars speak volumes in Africa and are accepted in markets and for tipping (per the above suggested guidelines). It is a good idea to have a quantity of smaller denominations of US\$ for distribution of tips.

GRATUITIES

Although tipping is not compulsory, if service expectations are exceeded we recommend the following guidelines:



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- Driver/Guides – USD 5.00 – 10.00 per person per day. This should be handed to the guide personally at the end of your trip
- General Camp Staff – USD10.00 per guest per day to be put in the lodge tip box or handed to the camp manager
- Kilimanjaro climbers - US\$ 250.00 to US\$ 300.00 per person for the duration of the climb, this covers all the staff on the climb.

COMMUNICATIONS & SAFETY

All camps have 24 hour radio contact with their base support headquarters. Further, each game-drive vehicle has radio contact with camp. In the event of a medical emergency evacuation will be arranged. Daily camp tariff includes an amount for emergency evacuation insurance.

PHOTOGRAPHIC EQUIPMENT & BINOCULARS

Digital cameras are the best for wildlife, with a good zoom up to 300mm or more. If you have an SLR it is a good idea to bring a point and shoot as back up.

Remember to bring plenty of memory cards, spare batteries and battery chargers (Please check that you have all your chargers for cell phones, iPods, kindles, camera and video batteries).

Binoculars are very useful when looking at wildlife in the distance. We recommend 7 x 35mm or 8 x 32mm as these are a good size with great magnification. If size is an issue then 7 x 25mm or 8 x 25mm are compact and can be put into your pocket. Nikon & Canon are great options. Have a look at the following website for further ideas - <http://www.consumersearch.com/binoculars>

BEVERAGES

In most camps alcoholic beverages are included in the daily tariff. Bottled water is available at all times. Many people enquire whether they can eat salads (as ingredients have been washed in water), brush their teeth with the tap water and have ice in their drinks. In the camps we use there are absolutely no concerns in this regard.

POWER IN CAMPS

Most camps have no access to regular electrical power as

they are located in such remote areas. Camps have generators on site that produce 220V electricity, and these are run for between 4-6 hours per day - generally over activity times. The powers ice machines, cold rooms, fridges and freezers, and charges the batteries that store power for bedroom lights and overhead fans. There is ample electricity for charging batteries for video cameras/iPods etc. and most camps have adaptor plugs.

MEALS

Meals are best described as wholesome home style cooking at elegantly set dining tables (sometimes under the stars, sometimes under thatch or canvas). Meal times are geared around the best game viewing times and activities, and vary from season to season. In most camps you start the day with a continental breakfast of juices, tea or coffee, cereal or porridge and toast – prior to the morning activity. Following this a large brunch is served. Thereafter high tea is served before the afternoon activity. Dinner is served after the evening activity. The camps can cater to specific dietary requests. Please advise your special requirements (at time of booking) and we will ensure your needs are met.